

Disclosure Statements

Client Bill Of Rights

Clients have the following rights:

- To expect that the counselor has met the licensure or registration requirements of state law and rule;
- To examine a counselor's licensing credentials;
- To file a complaint against a counselor with the board;
- To be informed of the costs of professional services before receiving services;
- To expect complete confidentiality except as required by law; and
- To refuse to recommended services and to be advised of the consequences of this action.

The practice of counseling is regulated by the Board of Counseling and Professional Licensure. The Board is authorized by to discipline counselors who violate the board's laws and rules. To learn about the complaint process, or to file a complaint against a counselor, contact:

Complaint Coordinator

Office of Licensing and Registration

35 State Street House Station

Augusta, ME 04333

Tel: 207 624 8660

Web: www.maine.gov/professionallicensing